MAPPING YOUR WAY TO SUCCESS

Crafting an Awesome GIS Training Program





ABOUT US



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- BS in Environmental Science from Stephen F. Austin State University
- 6+ years working in GIS
- 1.5 years at TxDOT



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- BS in GIS from Texas State University
- 5+ years working in GIS
- 2 years of training experience and content creation
- 10 months at TxDOT

AGENDA

01

Introduction

02

Identifying Training Needs

03

Developing a GIS Training Plan

04

Best Practices for Delivering Training

05

Sustaining the GIS Training Program

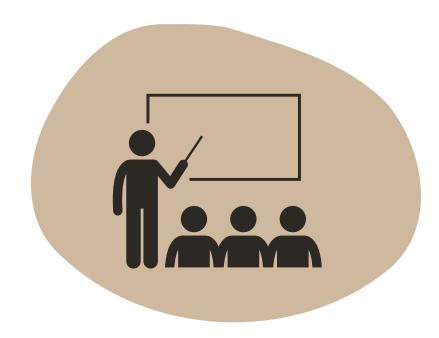
06

Why GIS Training is Important





INTRODUCTION



Training at TxDOT

How we started
Where we are now
Where we are going



Sharing our Knowledge

How to get you started
Resources to share
Making your program unique

IDENTIFYING TRAINING NEEDS





UNDERSTANDING USER TYPES



Someone who possess in-depth technical skills, spatial data analysis proficiency, and the ability to manipulate GIS software and data for complex geospatial tasks.



Someone with a basic or occasional level of familiarity with GIS.



An individual who is just starting to explore and learn about GIS.

ASSESSING SKILL LEVELS

01

Tools and Techniques for Assessment

- Office Hours
- Lunch and Learns
- Training Dashboard

02

Gathering Feedback from Users

- Surveys
- One-on-one user support
- Identifying SMEs within the community
- Self-identification

03

Collaboration
with IT

- License levels
- Software installs
- User roles

DEVELOPING A TRAINING PLAN



SELECTING TRAINING METHODS





Online Courses and Webinars



Workshops and Hands-On Sessions

SELECTING TRAINING RESOURCES



CREATING TRAINING MATERIALS



Curriculum Development

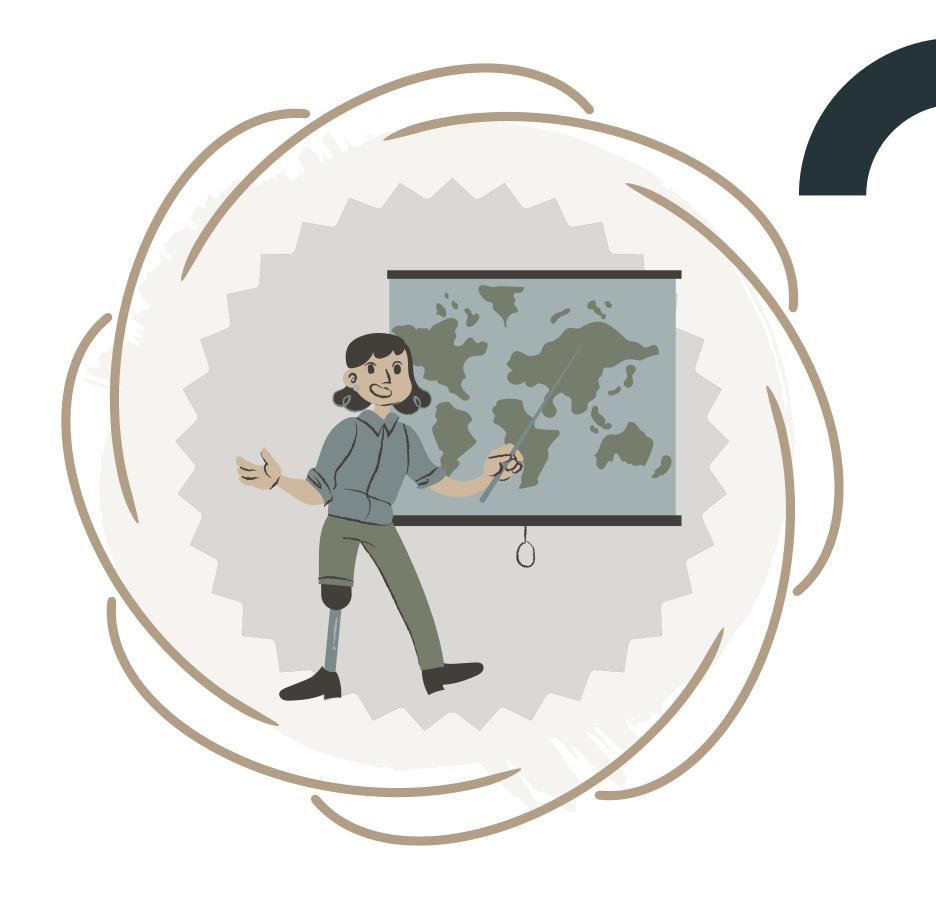


Customizing
Content for
Different
Groups

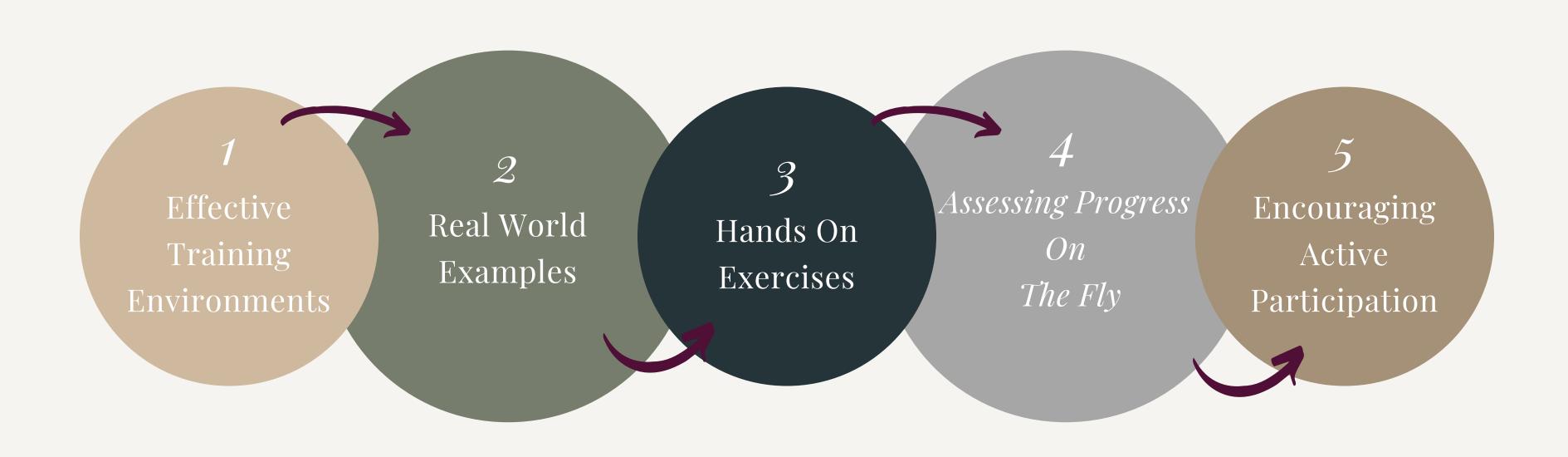


Multimedia and Interactive Materials

BEST PRACTICES FOR DELLVERY



BEST PRACTICES FOR DELIVERY



SUSTAINING THE TRAINING PROGRAM





Budget Constraints

- Travel
- In Person vs. Virtual
- Hardware



Time Restrictions

- Training Calendar
- Asana for Tasks



Staff Limitations

- Training Staff
- Workloads
- FTE



Resistance to

Change

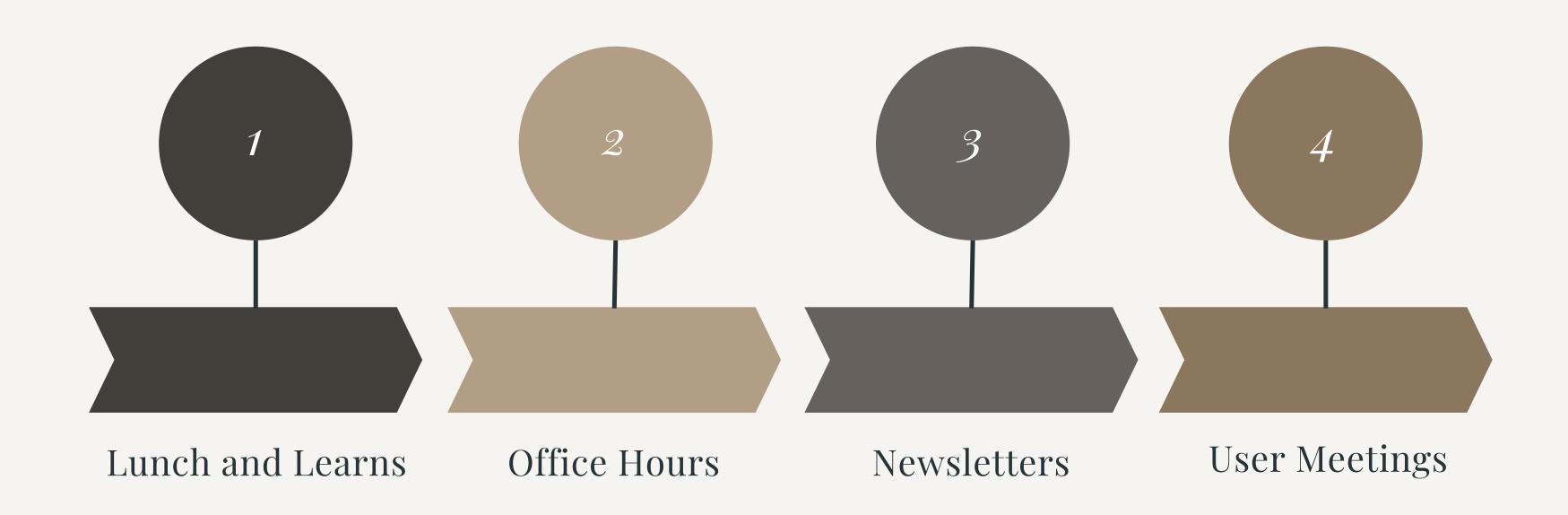
ArcGIS Desktop
 vs. ArcGIS Pro

IDENTIFYING

COMMON ROADBLOCKS

AND SOLUTIONS

Encourage a Culture of Learning



Communities and Forums

GIS Community of Practice Knowledge Library

> GIS Events & Training Calendar

Networking and Knowledge
Sharing

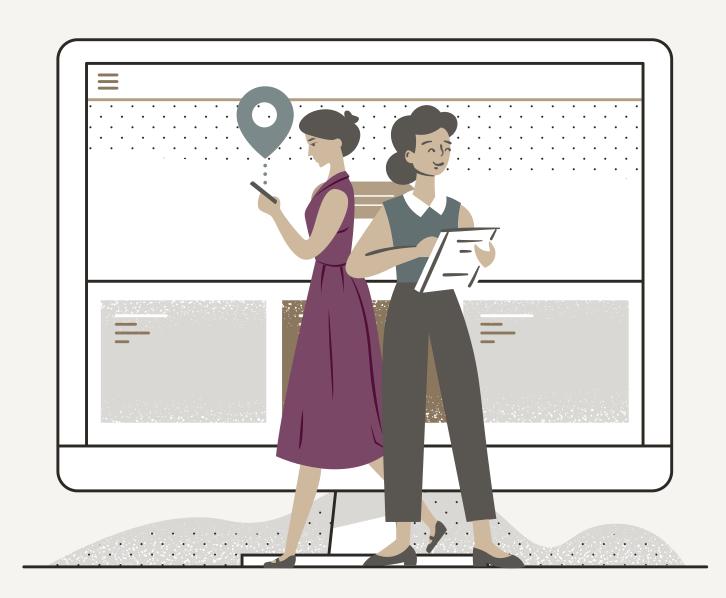
Office Hours

Lunch and Learns

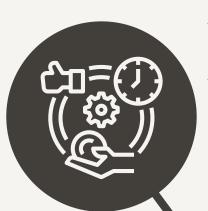
GIS Conference

PROMOTING ENGAGEMEN

WHY GIS TRAINING IS IMPORTANT

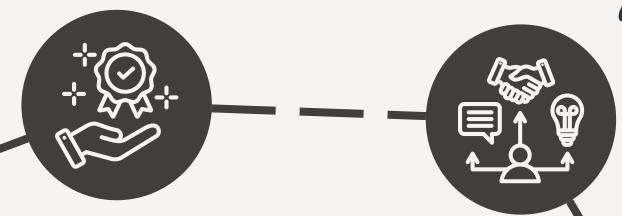


WHAT GIS TRAINING CAN PROVIDE



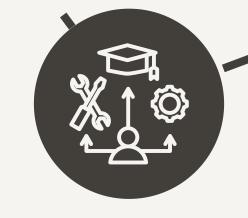
Enhanced Organizational Efficiency

- Streamlining Processes
- Reducing Errors
- Policy and Standards Awareness



Fostering Innovation and Collaboration

- Allows for open discussion
- Encourage creativity



Meeting Industry Demands

- Staying Competitive
- Attracting and Retaining Top Talent



- Empowering Employees
- Boosting Job Satisfaction and Retention



THANK YOU!

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